



2025 ANNUAL REPORT



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A Letter from our CEO



Dear Friends and Supporters,

Over the past year, we've taken immense pride in the ways Venice Family Clinic has enabled patients to improve their lives. We've helped them better manage chronic conditions with new technology, improved their access to care with more Clinic locations, empowered them to make healthy lifestyle choices with fitness offerings and fresh produce and so much more. But the winds of both natural disaster and political change meant our community also spent much of this year facing an onslaught of devastating challenges.

I have felt anger and despair at times. But the light that eclipses this darkness has been the resilience of our patients, the ingenuity of our staff and your support.

The events of the past year have deeply challenged patients' ability to provide a safe and healthy life for their families. Some have faced an increased threat of arrest and deportation and felt forced to shelter in place – forgoing wages, schooling, fresh food, physical activity and community. Many began experiencing fear and uncertainty about losing access to vital safety net programs including health care coverage and nutrition assistance. And meanwhile, as an organization, we too have been preparing to counter existential threats from both federal and state-level cuts and reductions to many of the programs that allow us to provide comprehensive care to our patients.

While we are dismayed at this seemingly grim reality, Venice Family Clinic is prepared. We are clear-eyed about what it will take to continue serving our patients and even growing our services. We've been laying the groundwork to do just that – as a staff and in partnership with our incredible community.

We've leaned into telehealth, strengthened how we address social drivers of health including access to healthy food, and innovated as we always do to ensure care remains accessible and compassionate, and no one gets left behind. With another new mobile clinic, a state-of-the-art electronic health records system and in-house capability to deliver game-changing remote health monitoring technology, we're bringing clinicians and patients together in a climate that would seek to cut us off from one another.

Our ability to meet these challenges is a testament to the unwavering support of our staff, donors, volunteers and community partners. Your generosity fuels our mission and empowers us to stay resilient in uncertain times. In a year marked by great need, you stepped up to allow us to treat every patient with the constellation of care they can get only at Venice Family Clinic.

Looking forward, Venice Family Clinic is prepared to face the road ahead with determination and hope. Together, we will continue to build a healthier, more equitable Los Angeles where physical, mental and community health is in reach for everyone.

Thank you for standing with us.

With deepest gratitude,

A handwritten signature in dark ink, reading "Mitesh S. Popat".

Mitesh Popat, MD
Chief Executive Officer

By the Numbers

39,543

Patients



25%

Children

12%

Older adults

35%

Speak Spanish as their primary language

84%

Had health coverage

87%

Living below Federal Poverty Level

11%

Experiencing homelessness

38%

Who screened as being at risk of hunger



PATIENT VISITS



186,887

Total patient visits

115,769

Primary + specialty care visits

33,380

Behavioral health visits



11,668

Dental visits

8,514

Case management visits

9,974

Health education visits

PATIENT SUPPORT SERVICES



10,686

Early Head Start home visits

10,694

Health insurance enrollment visits

916,474

Pounds of food distributed

to an average of

8,264

people per month

Team

572

Employees



95

Clinicians

1,102

Volunteers

112

Volunteer Clinicians

26,050

Total volunteer hours



Around The Clinic And In The Community

We extended our hands to new community members in more ways than ever before using technological innovation, energizing partnerships and the skills of our many talented team members.



Preparing to launch a new model of care
With the Inglewood Crenshaw Children & Family Center, we're building a new model of care to support families. The center will provide medical, mental health, early childhood and job training services to 4,000 individuals annually. For the strength of this model, we received a \$1 million award from the Everychild Foundation, and substantial commitments from W. M. Keck Foundation and Ralph M. Parsons Foundation.

Expanded vaccine clinics for students
Our Maxine Waters Health and Dignity Center at York School in Hawthorne expanded its health offerings even more this year. Students, families and certain Hawthorne School District staff can now get routine and seasonal shots at our new monthly vaccine clinic right on campus.



Torrance SkyPark
Our operations in the South Bay expanded with the opening of a new clinic in Torrance, which offers primary care as well as specialist dermatology services. In the wake of the recent passing of longtime dermatology physician volunteer Ronald Moy, MD, we're proud to continue offering the care he championed, now to even more patients.

Building health and community with walking groups
Health educators began holding weekly walking groups for patients at multiple Clinic sites. The group fitness has done more for patients than get their blood pumping: They've found friends, built community, developed an exercise routine and gained camaraderie in their efforts to live a healthy lifestyle.



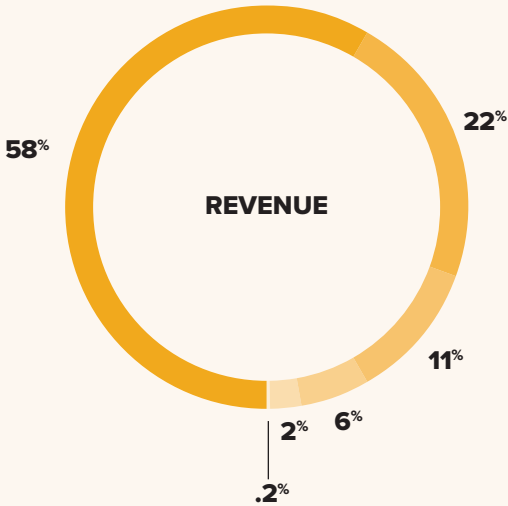
Advanced diabetes care
The combination of a Continuous Glucose Monitor and automated insulin pump is a life-changing advance for diabetes patients. It is a highly technical treatment that requires specialized clinical expertise to calibrate and manage. This year, Venice Family Clinic's diabetes program clinicians trained to be able to offer this care in-house, giving our diabetes patients best-in-class diabetes management without needing an external endocrinologist.

Fiscal Health 2025 Financial Report

In 2025, Venice Family Clinic expanded its services thanks to the generosity of private donors, government grants and community partnerships. These efforts help us provide accessible, high-quality care to those who need it most. We continue to focus on sustainable growth to enhance our mission.

REVENUE

Net patient service revenue <i>(Third party reimbursements)</i>	\$63,520,329
Government support	\$24,135,435
Private and community support	\$11,881,247
In kind	\$6,215,482
Investment Income	\$2,615,925
Other Income	\$180,813
	<hr/> \$108,549,231





Vote for Your Health
In the November 2024 elections, voters had the opportunity to secure a steady funding stream for Medi-Cal with Prop 35. To promote this initiative as well as civic engagement within our community, we launched our “Vote for Your Health” initiative, urging people to make decisions about their ballots with their health in mind. We partnered with Los Angeles County voting representatives, Black Women for Wellness and SaMoHi to hold a panel discussion, mobile voting and 15 voter registration and education events that included family-friendly activities like Halloween and Harvest Festival celebrations.

Better care through state-of-the-art technology
Thanks to a massive coordinated effort between IT, medical, operations and other teams, Venice Family Clinic has implemented Ochin/EPIC: a unified system tailored for the needs of community health centers. It allows for streamlined record keeping, communications with patients through a vastly improved patient portal, coordination with external partners and more. This puts our medical records and communication system on par with all major health care facilities in Los Angeles County.



Venice Art Walk: Opening the galleries to the community
With new partnerships and activations, we sent a breath of fresh air through our 46-year-old tradition – literally. We held our first in-studio yoga class with WalkGood LA, where people moved immersed in the creative energy of the gallery. An interactive exhibit from Altadena Historical Society featured the voices of people impacted by wildfires, acknowledging the long-standing history of beauty, solidarity, and self-determination of Black artists. Hollywoodland News described Venice Art Walk 2025 as a “beautiful love letter to Los Angeles’ diversity.”

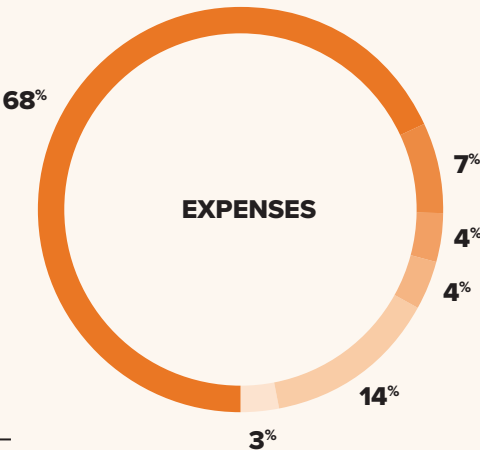
Support for wildfire victims
The Palisades and Eaton fires presented an enormous challenge for hundreds of our community members at the dawn of the new year. Venice Family Clinic answered by immediately providing resources and holding events for victims, including people who had lost their homes or their places of work. We distributed 1,000 care packages and provided hot meals and more in the immediate aftermath, and have continued to provide medical care and other resources for people who need them.



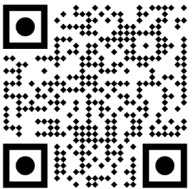
A New Behavioral Health mobile unit
Our street medicine team gained a new resource with the introduction of a Behavioral Health mobile unit. Equipped with private exam space, it allows for private intake and assessment, bridge psychiatry, psychiatric medications, primary medical care, lab draws, vaccines, rapid HIV, syphilis and Hepatitis C testing and medication for substance use disorders—all delivered directly in the field to those who need it most.

EXPENSES

- Health care \$74,697,219
 - Early Head Start \$7,722,308
 - Education & outreach \$4,534,217
 - Common Ground \$4,163,473
 - Management & general \$15,246,345
 - Fundraising \$3,097,681
- \$109,461,243**



Thank you to our donors for your generous and unwavering support. To view a list, visit venicefamilyclinic.org/supporters or scan the QR code below with your smartphone’s camera.



Leading the Conversation

On urgent and critical issues, Venice Family Clinic representatives are thought leaders who shape the dialogue.



Federal health budget cuts and Medi-Cal eligibility changes

As details of how the federal government would restrict, defund or eliminate health care access came to light, Venice Family Clinic took action. Through multiple media appearances from **CEO Mitesh Popat, MD** – including an editorial in the *Los Angeles Times*, and in a town hall with Congressman Ted Lieu covered by the *Daily Breeze* and *Easy Reader* – we made it clear that HHS’ bureaucratic tactics were actually inhumane assaults on the most vulnerable populations.

Immigration enforcement actions

As immigration enforcement actions created a climate of fear in Los Angeles, we demonstrated the impact of meeting patients where they are. **Mitesh Popat, MD** shared with online political magazine *Capital & Main* that patients were missing appointments and even not seeking necessary medical care because they feared leaving the house. But we also explained how we were using telehealth to ensure patients continued to receive care, showing how innovation and compassion can bridge the gap in vulnerable times.



The Supreme Court’s city camping ban

Director of homeless health care **Coley King, DO**, shared the urgency of a humane approach to working with people experiencing homelessness with *CBS Evening News with Norah O’Donnell*. A television segment and accompanying online article highlighted Venice Family Clinic’s mobile exam room “making house calls to those without homes.”



Wildfire recovery

Los Angeles media outlets covered our wildfire food and resource drives, highlighting the power of mutual aid during times of crisis. **Carrie Kowalski, PA-C** told *LAist* that the fires were having a severe impact on people who were unhoused—physically, as smoke and ash clogged airways, and mentally, as fear and stress compounded existing trauma. “I’ve already seen a flare in anxiety and depression,” Kowalski said.



Threats to Early Head Start

Early Head Start centers faced challenges from budget cut threats to administrative road blocks. Venice Family Clinic director of EHS **Stacey Scarborough** told the *Los Angeles Times* of the fear among her staff and in the community and explained how families and staff were engaging in advocacy to safeguard the program. “It’s what we have to do,” Scarborough said.



“The net effect of all of this seems to be that the federal government is waging a war on poor people and people of color,” Popat said in a Town Hall with Congressman Ted Lieu. “But at the clinic, we remain committed to the work. We will persevere through this.”

Our inspiration and our reason for resilience:

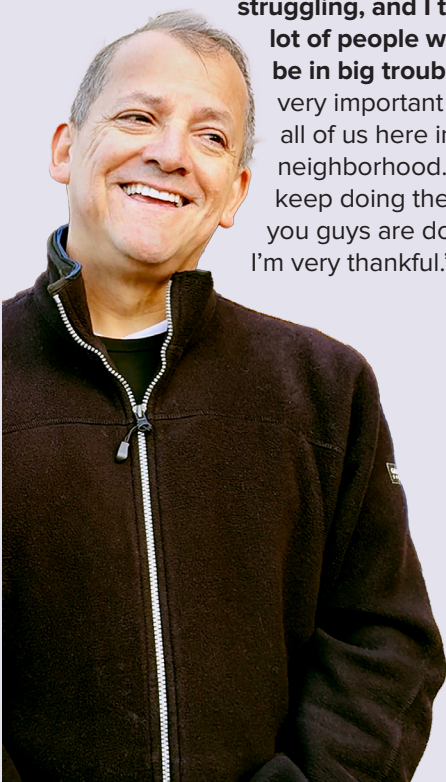
Our patients.

Juan

In 2023 at the age of 59, Juan Carlos Esquivel had a heart attack. He learned he urgently needed to make lifestyle changes, including incorporating more fruits and vegetables into his diet—but he also knew firsthand that that would be a challenge. Esquivel works in a grocery store, so he's had a front row seat to the rising price of groceries. And recently Esquivel had his hours cut, so his family has had less money for the nutritious food he needs for his health.

Venice Family Clinic helped close the gap. Esquivel and his wife started attending the free food markets at our Simms/Mann Health and Wellness Center at the encouragement of friends. The couple also takes our cooking classes, so they can learn how to prepare the produce they get at the markets. Esquivel has started exercising, too, and though he is 61 years old, he says he feels like he's 21.

"Times are tough," Esquivel says. "If it wasn't for your programs, we would be struggling, and I think a lot of people would be in big trouble. It's very important for all of us here in the neighborhood. Just keep doing the job you guys are doing. I'm very thankful."



Tamika

After moving her family to L.A. for a fresh start, Tamika Martin was arranging to rent a dream apartment in the Pacific Palisades. Then the Palisades fire broke out.

With so many Angelenos now looking for housing, Martin, her husband and her adult daughter continued to live in a hotel. Martin had a job, but the expenses drained her savings. In April, her family moved into a tent on Venice Beach.



Living outside took a toll on Martin's body. She developed pneumonia and feared for her life as she struggled to breathe night after night.

Coley King, DO, Venice Family Clinic's director of homeless health care, encountered Martin and immediately realized how dire her health situation was. He treated her pneumonia and other infections, monitored her health at her appointments, and checked in frequently on her living situation and safety.

"I've never had a provider like him, ever," Martin says. "He saved me, saved our family, because of his persistence."

Martin and her family are finally in stable housing and saving money again. And next year, Martin's experiences with homelessness will inform her work as the newest Patient Advisory Council member in 2026.

"With what Venice Family Clinic has done for me, the least I can do is give back," Martin says.

Liliana*

Liliana Bernal is a strong woman who knows how to take charge. When Venice Family Clinic doctors diagnosed her with high cholesterol, she changed her diet and didn't just start attending exercise classes – she got a job teaching them. But after her abusive marriage ended, she became depressed, reliant on alcohol and lost her sense of self and purpose in life.

Fortunately, her clinician referred her to therapy, and she's worked with Iliniza Baty, LCSW, director of behavioral health, ever since. Baty helped her decrease and eventually stop drinking and develop more self-worth than she's ever had before.

All that work prepared her for what this past year had in store. Bernal immigrated from Mexico 24 years ago, and she is not a U.S. citizen. So when immigration enforcement activity increased in Los Angeles, Bernal's adult daughters insisted that she stay home from work, errands and life to avoid the threat of deportation.





Bernal could feel her depression, fear and insecurity rising. Unbottling the anger and fear at therapy sessions helped Bernal deal with her emotions and strengthened her determination to keep living her life. Armed with a red card she received at the Clinic informing her of her rights and what to do in the case of detainment, she returned to work – and her community – teaching Zumba in the park to other women in need of a little self-love.



"The fear of ICE is there, but I need to do what I need to do," Bernal says. "I have courage now – thanks to support from Venice Family Clinic."

**Name changed for privacy*



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